

ABSTRACT OF THE DISCLOSURE

5 site is provided on the Internet and managed by the manufacturer
in such a way that any users may access the site by way of the
Internet. The repair subscribers' site is provided with a
replacement part sales section, a repair reception section, a
replacement part procuring section, and an escrow section. The
10 manufacturer is responsible for the management of the replacement
parts possessed by the repair subscribers and also the repair
subscribers data base containing information on which repair
subscribers possess which replacement parts. The manufacturer
utilizes the repair subscribers' site for selling replacement
15 parts of which the compulsory storage periods have expired,
receiving requests for repairs, buying replacement parts
possessed by users and settling the accounts for selling and
buying replacement parts.